

The new Overdrive update has caused some users' checkouts and holds to "disappear." The good news? It's usually an easy fix! If you aren't seeing your titles under your account, try this:

1. **Sign out of your account.** Go to the Overdrive home page (<https://mln.overdrive.com/>) and scroll down to the bottom of the page. Under the heading "My Account" there should be a link that says "sign out." Click it, and the page will refresh.
2. **Press the "sign in" button** at the top right corner of the page.
3. **Press the "sign in using library card" button.**
4. **Click where it says "Cedar Rapids Public Library"** and a drop-down menu will appear.
5. **Choose "Marion Public Library"** from the drop-down menu.
6. **Enter your library card number and PIN.**
7. **Press the "sign in" button.**

If you go to your checkouts page now, your titles should appear!

If your holds and checkouts are still not showing up, go through the steps again—this time, instead of choosing "Marion Public Library" from the drop-down menu, try "Cedar Rapids Public Library" or "Hiawatha Public Library."

If you've signed into all three libraries and still can't find your holds or checkouts, you can try uninstalling and then reinstalling the Overdrive app on your device. This has been successful for many.

If none of these tricks works, or if you need any further assistance, please call the Marion Public Library (319-377-3412) or email the Information desk (mplinfo@cityofmarion.org) and we'll do our best to assist you. Thanks for your patience!